TLS
Technologies
We Deliver Trust

01 — INTRODUCTION

Global trade, simplified.

Whether you're a manufacturer (OEM), an end user or an enterprise trying to expand globally, we understand the challenges you face in the global marketplace. Our team of experts brings extensive experience in managing international trade compliance, ensuring that your high-value technology shipments move seamlessly through complex global markets.

Working with a trusted partner that manages compliant movement across 180+ countries is the first essential step towards business expansion, especially in the case of high-value, mission critical and time-sensitive shipments that are specifically vulnerable to being seized, confiscated, fined or returned to origin.

Your Global Trade Enablement Partner

We are a team of experts with more than a decade of experience in moving high-value and mission critical shipments throughout the world. With a global network encompassing 180+ markets, TLS helps businesses expand globally by eliminating the potential bottlenecks and compliance gaps from your shipment and assuming full responsibility of your supply chain.

OUR APPROACH

As your compliance partner, we manage the end-to-end supply chain cycle at every step. We maintain our own global trade desks around the world in trade compliance, logistics and legal domains that focus exclusively on providing import compliance, allowing for so-called 'DDP' shipping terms.

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02 — OUR SERVICES

Global trade without guesswork.

Our integrated approach provides clients with a single, reliable partner to oversee the entire process – covering customs compliance, logistics coordination, import tax management, and global execution end to end.

01

Importer of Record

As your IOR partner, we act as your importer on record, by assuming full legal and compliance responsibilities on your behalf. Ship seamlessly, without having yourself or end-user engaged at any step of your supply chain.

02

Exporter of Record

From a single country to multiple destinations, TLS supports compliant exports by managing export documentation, licensing requirements, and regulatory obligations from the origin country. Streamline your supply chain, RMA shipments and temporary imports with a trusted EOR partner.

03

DDP (Delivered Duty Paid)

Unburden the unnecessary load on the seller to handle the import formalities and clearance. Leave us to sort out your logistics and compliance requirements through our end-to-end DDP solution.

04

IT Smart Hands Solution

Enable on site IT smart hands support to ensure smooth infrastructure deployments. From data center installations to network configurations, and equipment maintenance expedite your business operations in remote areas with our expert support.

05

IT Procurement & Global Sourcing

Our IT procurement service enables businesses to source equipment locally in regions where they do not have a legal entity, with TLS acting as their in-country agent. We manage local purchasing, compliance, and coordination, ensuring the equipment is delivered to the required destination.

06

Warehousing & Inventory Management

Our advanced warehousing facilities support both domestic and international shipments of all sizes, offering flexibility and scalability. Through a global network of strategically located hubs, we streamline your time-sensitive shipments and enhance supply chain efficiency.

07

E- Waste Management & ITAD

Manage electronic waste and retired IT assets with our local teams that fulfill every compliance requirement for 180+ regions to avoid regulatory penalties, reputational and security risks and environmental harm at every step.

08

VAT Recovery

Avoid sunk costs with every shipment and save up to 25% of your shipment cost by acquiring our seamless DDP solution with end-to-end VAT reclaim solution in scrutinized markets.

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03 — THE IOR DIFFERENCE

How is an IOR different from a freight forwarder or courier?

While all are an essential part of a supply chain, their areas of expertise are distinct.

A courier company and a freight forwarder typically works as agents responsible for physical movement of your shipment from one location to another. While an Importer of Record works as a legal shield against all the compliance regulations subjected to your shipments. An IOR assumes full responsibility for the import itself, and can also play an important role in managing transportation and logistic intricacies throughout the supply chain.

Read more to find out why you need an IOR →

	TLS	Courier	Freight Forwarder
Liability cover (from pick-up to final delivery)	✓	During transportation only	During transportation only
Manages Brokerage	✓	Ad-hoc only	Ad-hoc only
Acts as IOR	✓	—	—
Applies for import licenses and/or permits	✓	—	—
Pays the duties & taxes and ensures all costs are fronted	✓	—	—
Ensures goods clear customs	✓	—	—
'White glove'/ tailored delivery services	✓	—	—
Consolidation/deconsolidation of goods	✓	—	—
Provides VAT/GST savings	✓	—	—

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04 — GLOBAL TRADE WITHOUT GUESSWORK

Our global capabilities.

The previously mentioned services are currently being offered in the following countries:

Afghanistan
Albania
Algeria
American Samoa
Angola
Anguilla
Antigua & Barbuda
Argentina
Armenia
Aruba
Australia
Austria
Azerbaijan
Bahamas
Bahrain
Bangladesh
Barbados
Belgium
Belize
Benin
Bermuda
Bhutan
Bolivia
Bosnia & Herzegovina
Botswana
Brazil
British Virgin Islands
Brunei
Bulgaria
Burkina Faso
Cambodia
Cameroon
Canada
Canary Islands
Cayman Islands
Channel Islands
Chile
China
Colombia
Congo - Brazzaville
Congo - Kinshasa (DRC)
Costa Rica
Cote d'Ivoire
Croatia
Curaçao
Cyprus
Czechia
Denmark
Djibouti
Dominica
Dominican Republic
Ecuador
Egypt
El Salvador
Estonia
Eswatini (Swaziland)
Ethiopia
Falkland Islands
Faroe Islands
Fiji
Finland
France
French Antilles
French Polynesia
Gabon
Gambia
Georgia
Germany
Ghana
Gibraltar
Greece
Greenland
Grenada
Guadeloupe
Guam
Guatemala
Guernsey
Guinea
Guyana
Haiti
Honduras
Hong Kong
Hungary
Iceland
India
Indonesia
Iraq
Ireland
Isle of Man
Israel
Italy
Jamaica
Japan
Jersey
Jordan
Kazakhstan
Kenya
Kosovo
Kuwait
Kyrgyzstan
Laos
Latvia
Lebanon
Lesotho
Liberia
Libya
Liechtenstein
Lithuania
Luxembourg
Macau
Madagascar
Malawi
Malaysia
Maldives
Mali
Malta
Martinique
Mauritania
Mauritius
Mexico
Moldova
Monaco
Mongolia
Montenegro
Morocco
Mozambique
Namibia
Nepal
Netherlands
New Caledonia
New Zealand
Nicaragua
Niger
Nigeria
Northern Cyprus
North Macedonia
Northern Mariana Islands
Norway
Oman
Pakistan
Panama
Papua New Guinea
Paraguay
Peru
Philippines
Poland
Portugal
Puerto Rico
Qatar
Reunion Island
Romania
Rwanda
Saint Barthelemy
Saint Helena
Sao Tome & Principe
Saudi Arabia
Senegal
Serbia
Seychelles
Sierra Leone
Singapore
Sint Maarten
Slovakia
Slovenia
Solomon Islands
South Africa
South Korea
Spain
Sri Lanka
St. Kitts & Nevis
St. Lucia
St Vincent & the Grenadines
Suriname
Sweden
Switzerland
Syria
Taiwan
Tajikistan
Tanzania
Thailand
Timor Leste
Togo
Trinidad & Tobago
Tunisia
Türkiye
Turkmenistan
Turks & Caicos Islands
UAE
Uganda
UK
Ukraine
Uruguay
US Virgin Islands
USA
Uzbekistan
Vanuatu
Venezuela
Vietnam
Zambia
Zimbabwe

Explore our Full Global Capabilities →

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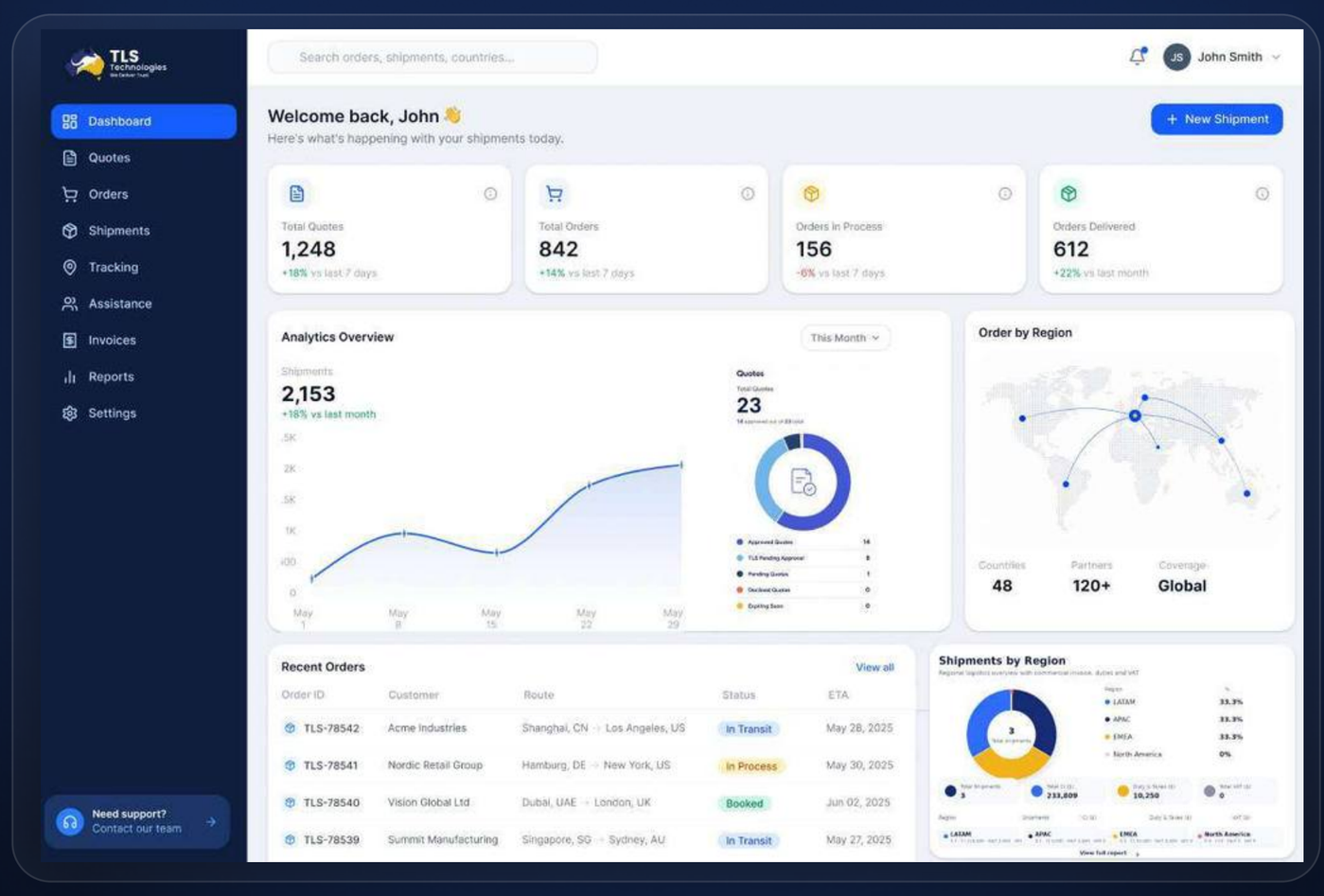
05 — THE PLATFORM

TLS Import Compliance Portal.

Streamline your global trade operations through a single automated channel with TLS Import Compliance portal. Enable instant access to 180+ global markets, generate quotes, manage compliance, and execute efficient DDP shipments with AI powered technology through one user-friendly interface.



Explore more →

Simplify Global Expansion

Backed by 13+ years of experience in global trade compliance, our team powers a seamless customer experience through one centralised platform.

Pre- Compliance Assesment

Quickly verify duties, taxes, restrictions and compliance requirements against any product to meet standard trade protocols in every market. Pre-screen mission critical and dual-use equipment to verify controls against them.

AI-Powered Data Extraction

The portal uses AI-assisted document intelligence to extract and evaluate information from your Commercial Invoice or Bill of Materials. Automated data extraction supports identification of any missing information and verified calculations of duties and taxes.

Multi-Country Rollouts

Enable faster decision making for shipments across single and multi country origins using one centralised platform. Match timelines and compliance requirements for a complete supply chain cycle using single and multi country quotes.

Global Compliance Intelligence

Access duties, taxes and regulatory insights across 180+ destinations. Make informed import decisions across complex markets with decades backed industry expertise and insights.